





# MSMES AND INCLUSIVE GROWTH IN THE MEKONG REGION: CHALLENGES AND IN STRUCTURAL TRANSFORMATION

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## PRESENTATION CONTENT

PROJECT INTRODUCTION

MSMEs in Cambodia

MSMEs in Laos

MSMEs in Myanmar

MSMEs in Vietnam

COMPARATIVE ANALYSIS & RECOMMENDATIONS

NETWORKING IN CLMV











PROJECT INTRODUCTION







MLC-MSME RECOVERY NETWORK POST COVID-19: YEAR 1 REPORT BY ASSOC. PROF. DR. NISIT PANTHAMIT ASEAN ECONOMIC RESEARCH CENTER, CHIANG MAI UNIVERSITY







#### PROJECT OVERVIEW

- DURATION: 3-YEAR PROJECT (2024-2027)
- FOCUS: POST-PANDEMIC RECOVERY OF MSMES IN CLMV COUNTRIES
- FUNDED BY: LANCANG-MEKONG COOPERATION SPECIAL FUND
- GEOGRAPHIC SCOPE: CAMBODIA, LAOS, MYANMAR, VIETNAM, THAILAND, CHINA







#### RESEARCH OBJECTIVES

- STUDY MSME CHALLENGES BEFORE AND AFTER COVID-19
- EXPLORE STRENGTHENING OPPORTUNITIES THROUGH CHINESE E-COMMERCE CONCEPTS
- PROPOSE INTEGRATED POLICIES FOR SUSTAINABLE MSME DEVELOPMENT







## METHODOLOGY & DATA COLLECTION

- 502 MSME SURVEY RESPONSES ACROSS 5 COUNTRIES
- FOUR-PHASE RESEARCH APPROACH
- FIELD VISITS AND STAKEHOLDER INTERVIEWS
- COMPREHENSIVE BASELINE ESTABLISHMENT







# EXPECTED OUTCOMES

- ANALYSIS OF MSME CHALLENGES ACROSS CLMV REGION
- ECONOMIC PLATFORM DEVELOPMENT RECOMMENDATIONS
- POLICY FRAMEWORKS FOR PUBLIC-PRIVATE COOPERATION

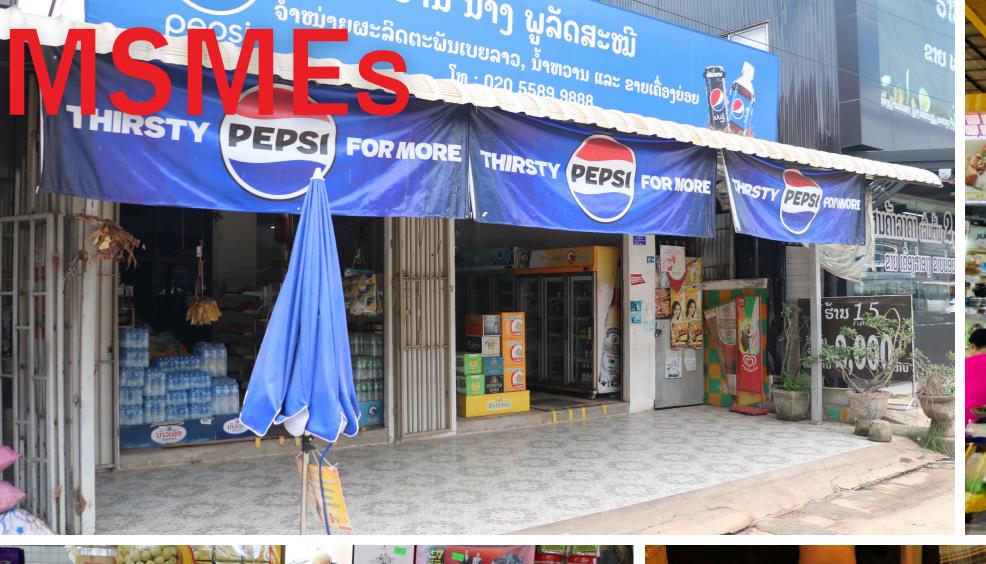






#### THEORETICAL FRAMEWORK

- ECONOMIC RESILIENCE THEORY
- GLOBAL VALUE CHAIN THEORY
- DIGITAL TRANSFORMATION CONCEPTS
- PUBLIC-PRIVATE PARTNERSHIP MODELS













#### CAMBODIA ECONOMIC CONTEXT



GDP GROWTH: 7.9% (PRE-PANDEMIC)



INDUSTRIAL SECTOR GROWTH: 22% TO 41% OF GDP (2000-2022)



AGRICULTURAL SECTOR DECLINE: 35% TO 16.5% OF GDP



MSMES: 99% OF ALL BUSINESSES, 58% OF GDP

#### CAMBODIA MSME CHARACTERISTICS



88% CONCENTRATED IN PHNOM PENH



84% MICRO ENTERPRISES, 14% SMALL ENTERPRISES



INDIVIDUAL BUSINESS MODEL DOMINANT (58%)



FOOD & BEVERAGE AND FASHION SECTORS LEADING

#### CAMBODIA'S DIGITAL LEADERSHIP



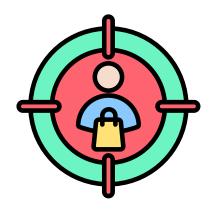
54% USE ONLINE SALES PLATFORMS (HIGHEST IN CLMV)



58% UTILIZE ONLINE MEDIA FOR MARKETING



STRONG BEHAVIORAL MARKET SEGMENTATION (31%)



REGULAR CUSTOMERS AS PRIMARY MARKET (44%)

# CAMBODIA'S FINANCIAL PREPAREDNESS



100% HAVE EMERGENCY FINANCIAL PLANS (UNIQUE ACHIEVEMENT)



81% REPORT FINANCIAL PERFORMANCE TO STAKEHOLDERS

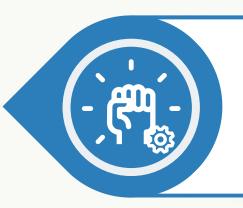


85% HAVE BUSINESS EXPANSION PLANS



RAW MATERIALS AND LABOR AS MAIN EXPENSES (36% EACH)

# CAMBODIA KEY CHALLENGES & STRENGTHS



#### **Strengths**

Financial preparedness, digital adoption, growth mindset



#### **Challenges**

Geographic concentration, technology limitations, skills gaps



#### **Government support needs**

Business-labor interaction centers (44%)



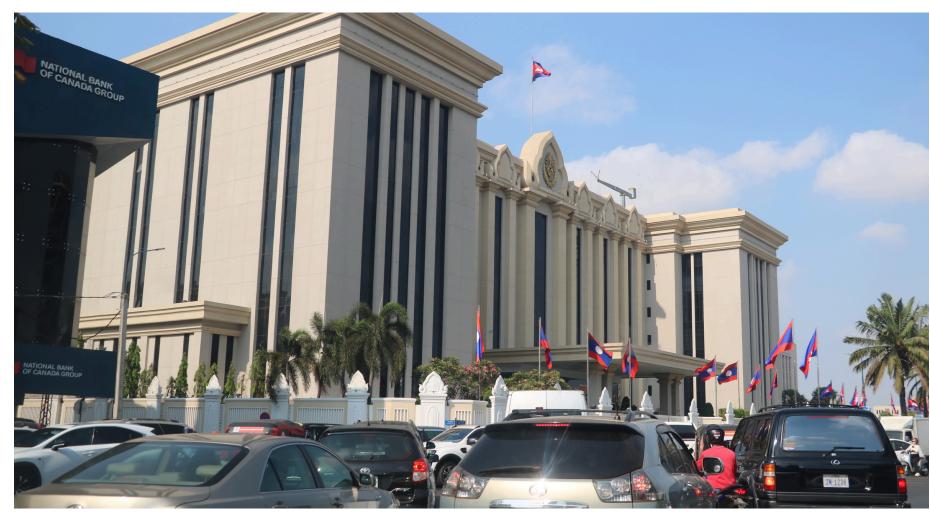






















# **Laos Economic Context**

#### Landlocked

Landlocked economy with 7.5 million population

#### **Economic reform**

Economic reform since 1986 toward market economy



#### **COVID-19** impact

COVID-19 impact: Growth declined to 2.0% in 2020

#### **MSMEs**

MSMEs: 99% of all businesses, mostly informal sector



#### **Laos MSME Distribution**

#### balanced

Most balanced geographic distribution in region

#### highest rate

94% individual businesses (highest rate)

#### Important areas

Sikhottabong (22%), Xaysettha (21%), Xaythani (20%)



# Very small and small business share

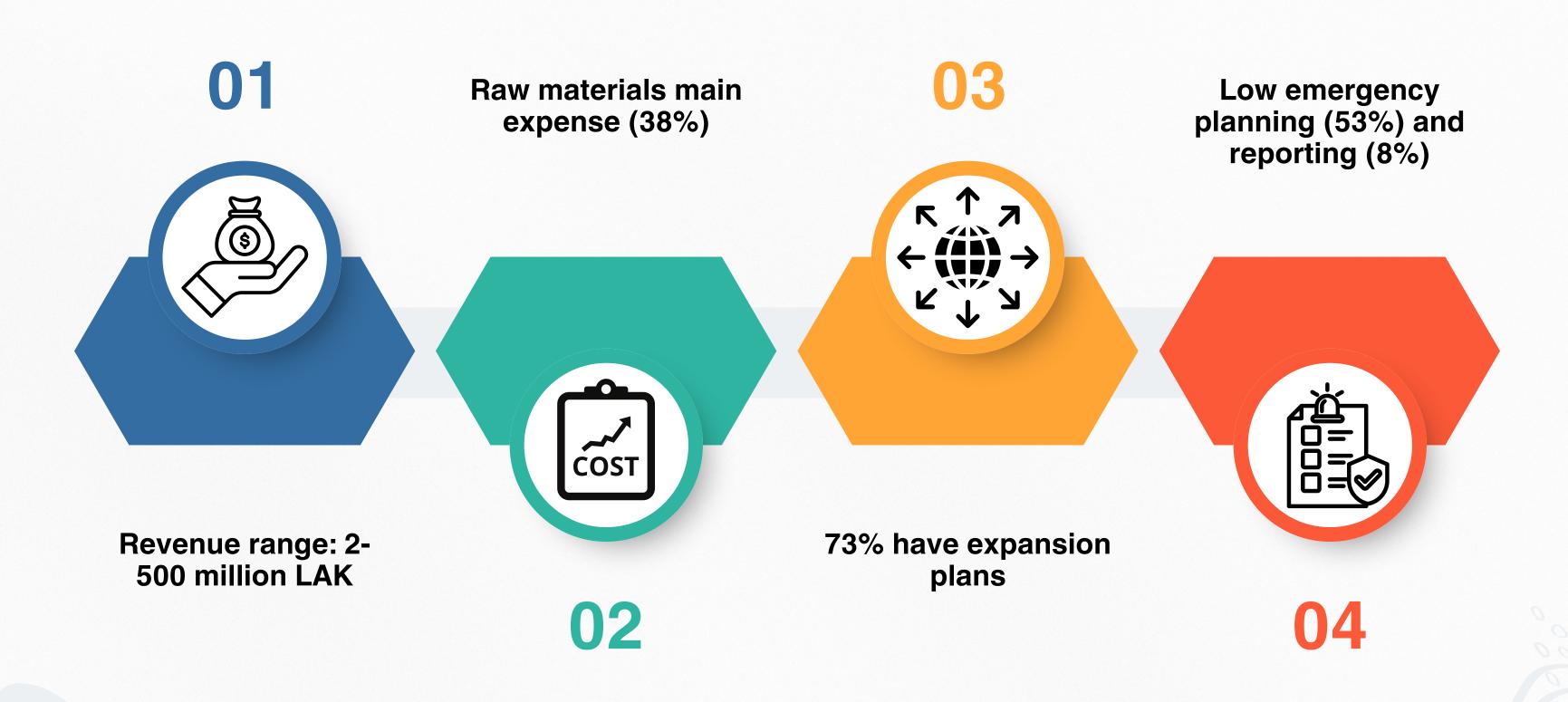
64% micro enterprises, 28% small enterprises



# **Laos Market Characteristics**



# Laos Financial Management



# Laos Strengths & Development Needs



#### **Strengths**

Balanced distribution, customer loyalty, daily engagement

#### **Challenges**

Low financial transparency, limited crisis preparedness

# Government support priority

Skill development (27%)



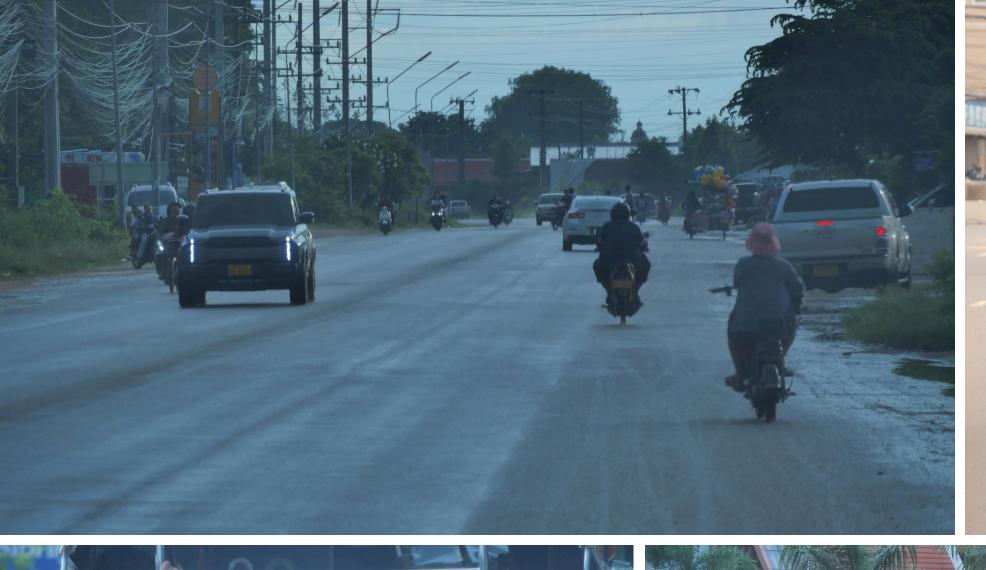










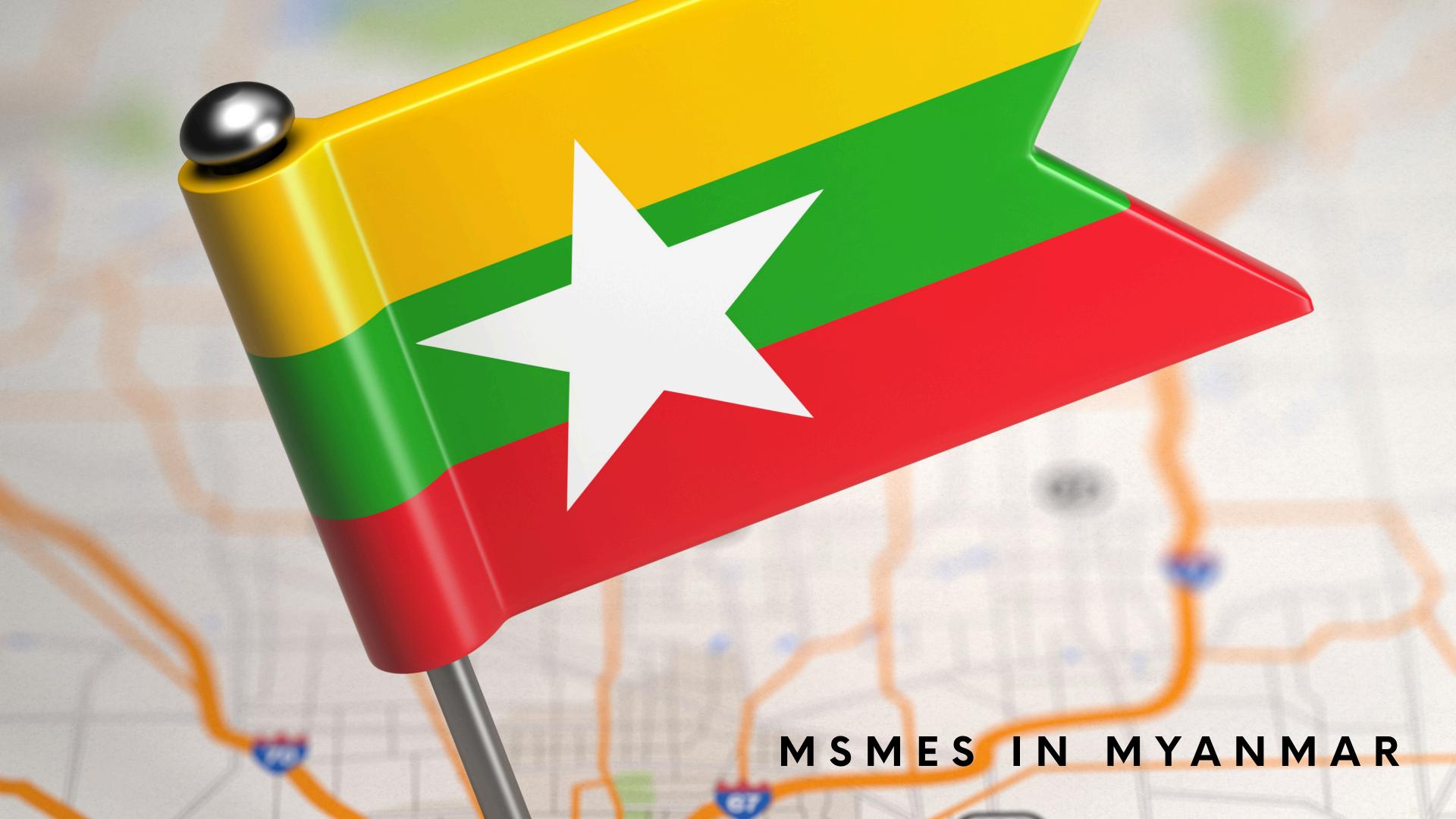








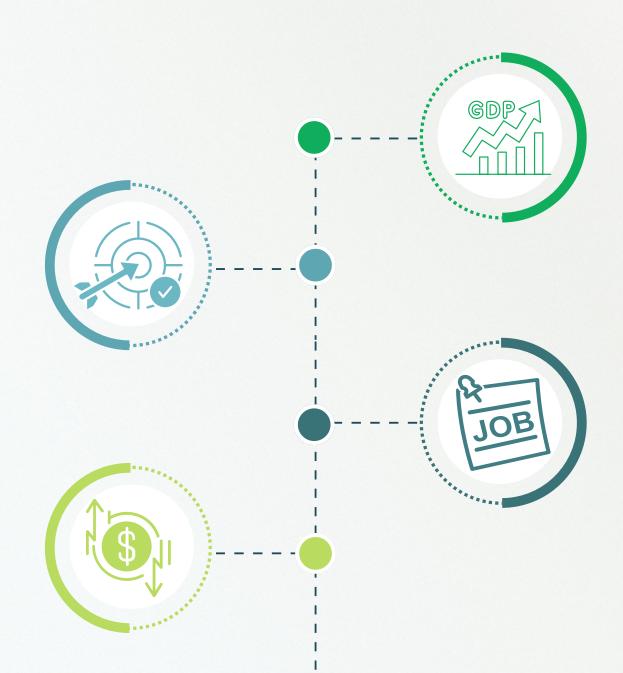




# Myanmar Economic Context

90% businesses concentrated in Yangon

Political and economic challenges post-2021



GDP growth volatility: 6% (2019) to negative post-coup

MSMEs: 94% of businesses, 50% of GDP, 70% of nonagricultural employment

# Myanmar MSME Structure

01 66% individual businesses

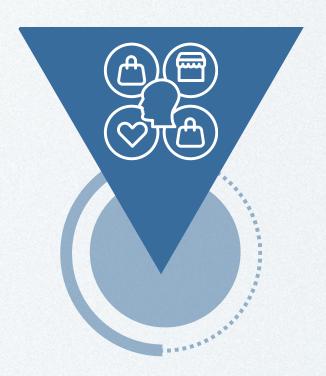
02 73% micro enterprises, 18% small enterprises



O3 Food & beverage leading sector (29%)

04 Employee range: 1-60 workers

# **Myanmar Marketing Excellence**



Behavioral market segmentation leader (72%)



Strong personal networks (49% for marketing)

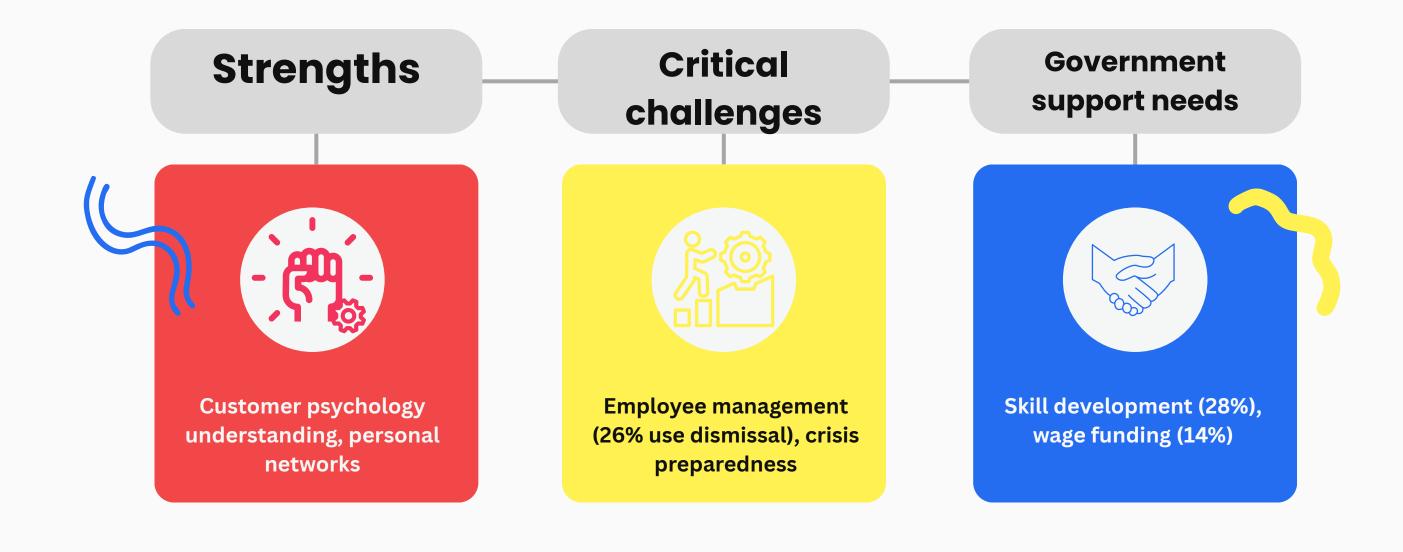


Traditional wholesale/retail markets (41%)



Retail customers primary focus (39%)

# **Myanmar Critical Issues**

















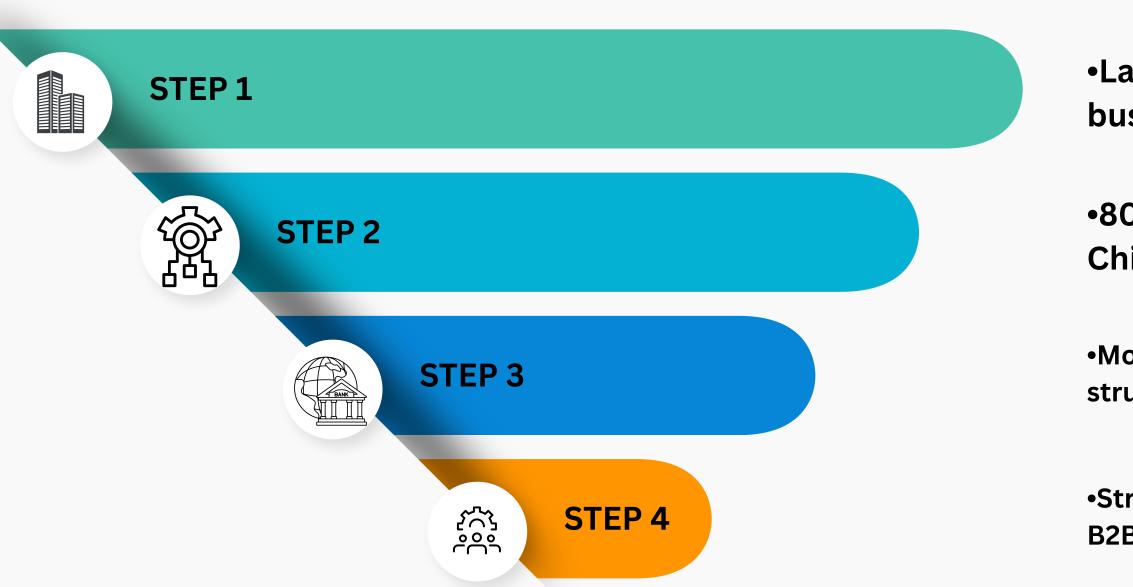








# Vietnam Economic Context



- •Largest sample size (106 businesses, 21%)
- •80% concentrated in Ho Chi Minh City
- •Most mature economic structure in region
- •Strong FDI integration and B2B focus



# Vietnam Business Sophistication



Only country where partnerships dominate (54%)



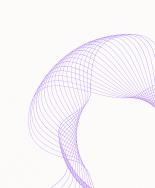
Best size distribution: 43% small, 34% micro, 23% medium



Largest businesses: up to 7,000 employees



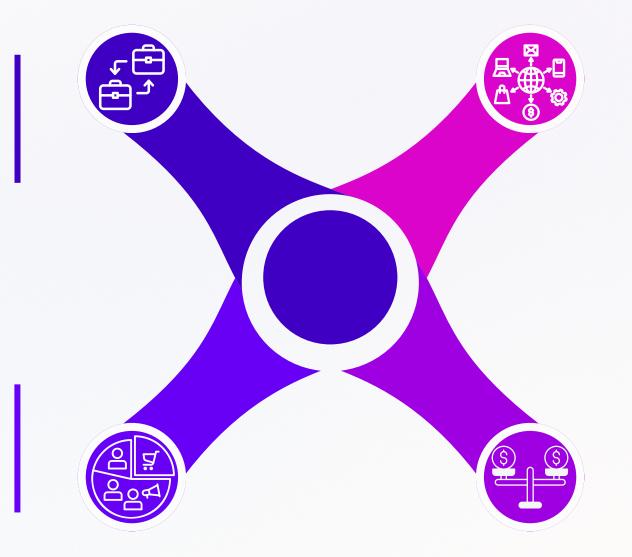
Commerce, agribusiness, industrial materials leading



# Vietnam Market Leadership

#### B2B focus

46% serve business/corporate customers



#### Hybrid sales channels

36% online, 34% traditional markets

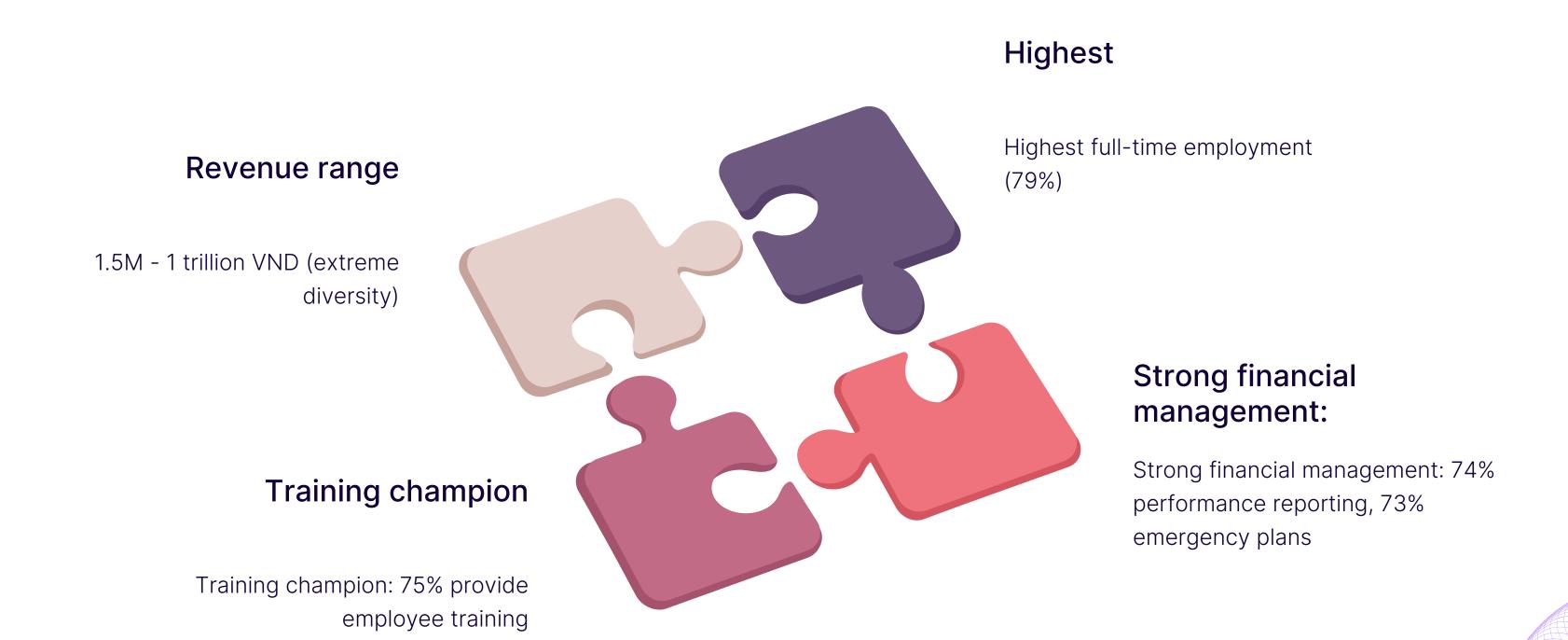
# Sophisticated market segmentation

demographic (23%)

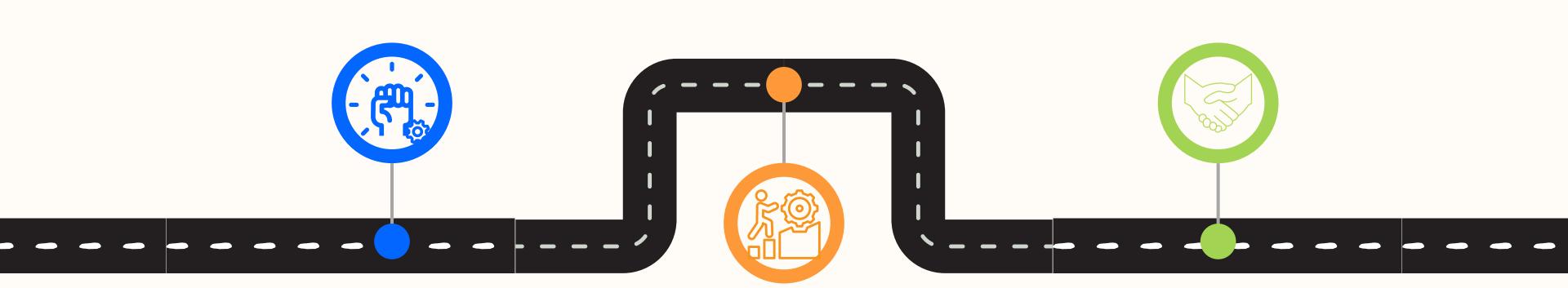
#### **Balanced marketing**

personal networks (37%) + online (23%)

# Vietnam Management Excellence







#### **Strengths**

•Strengths: Comprehensive
HR practices, financial
transparency, growth
orientation
•71% expansion plans with
strong preparation

#### Challenges

Income inequality between large and small enterprises

#### Government support needs

Wage funding (43%), skill development (29%)













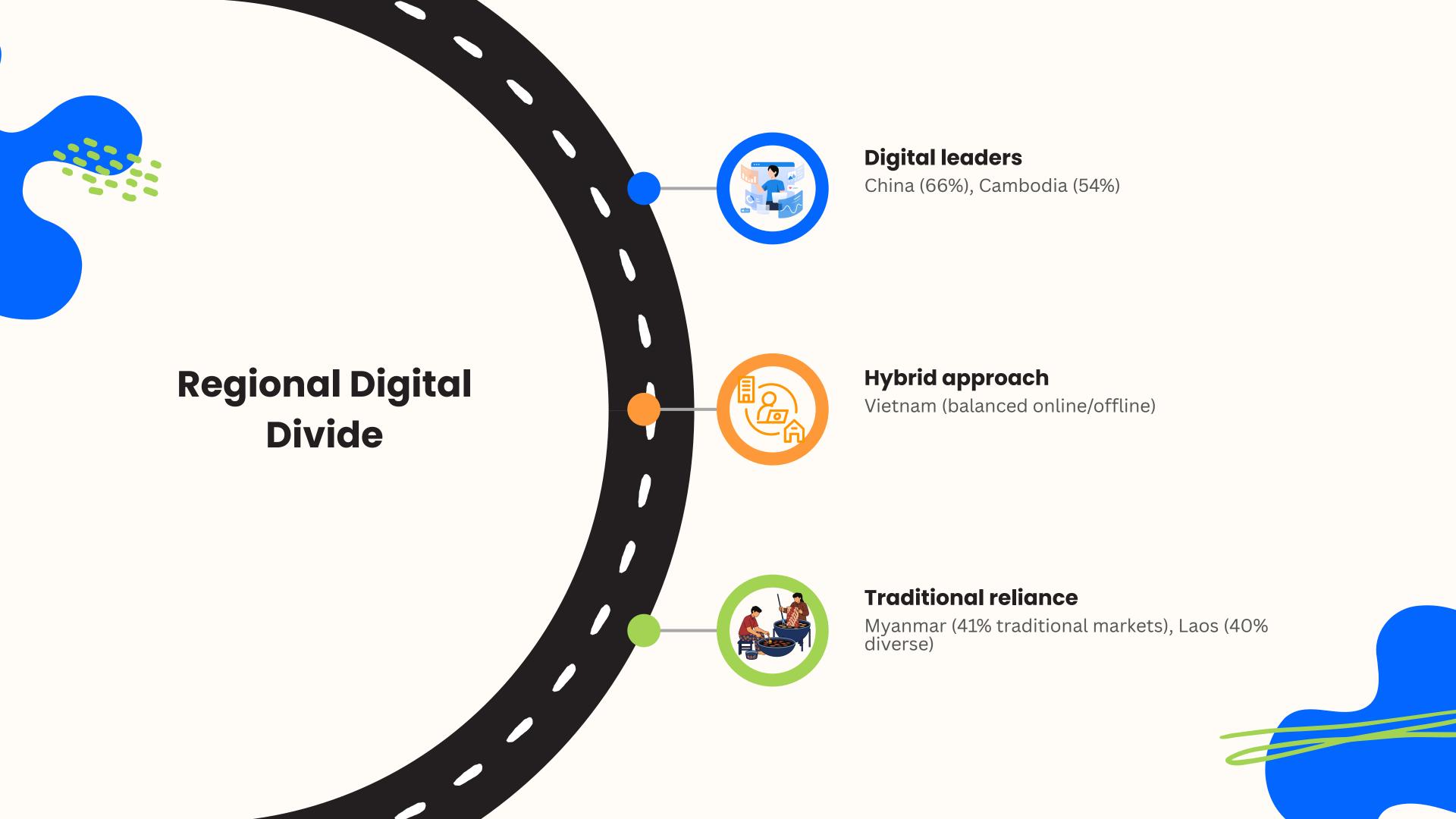












#### FINANCIAL PREPAREDNESS GAP



#### Well-prepared

•Cambodia (100%), Vietnam (77%)

#### Risk group

Myanmar (38%), Laos (53%)

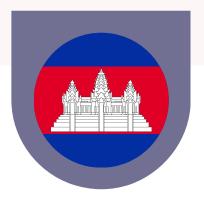
#### **China contradiction**

Advanced economy but low preparedness (49%)





#### **COUNTRY SPECIALIZATIONS**



#### Cambodia

"The Preparedness Expert" - Financial planning leader



#### Laos

"Master of Balance" -Geographic distribution model



#### Myanmar

"Network Builder" -Customer psychology expertise



#### **Vietnam**

"Management Leadership" -Comprehensive business practices



#### China

"Digital King" -Technology adoption leader

#### POLICY RECOMMENDATIONS



01

#### Regional level

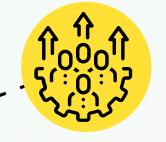
Digital ecosystem
development, financial
resilience sharing, human
capital exchange



02

#### **Country-specific**

•Distribution (Cambodia), transparency (Laos), HR management (Myanmar), inequality reduction (Vietnam), expansion motivation (China)



03

#### Three-phase development

development
•Three-phase development:
Foundation building (1-2 years),
Integration (3-5 years), Innovation &
scaling (6-10 years)





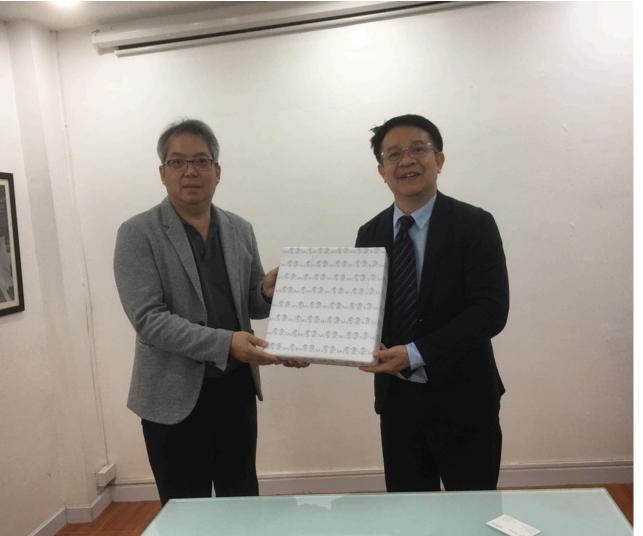






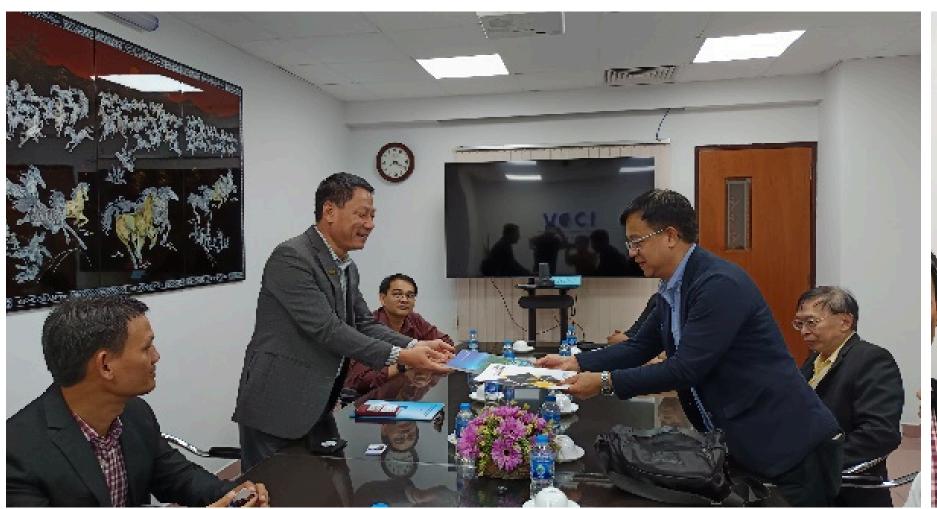










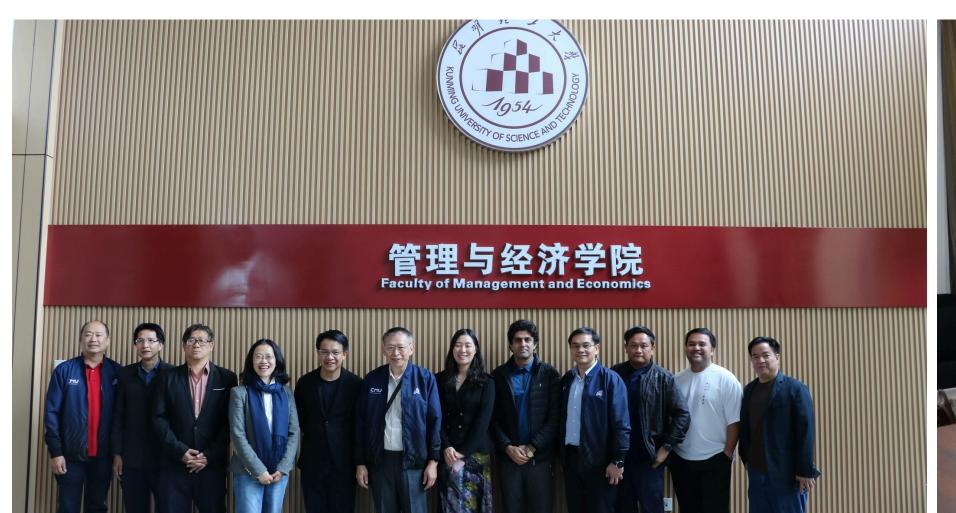


















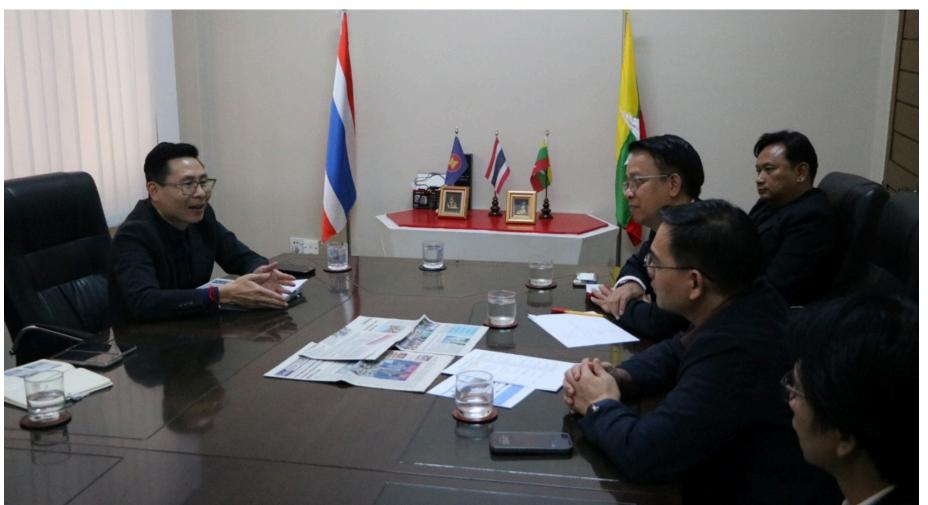




















## LAOS ECONOMIC RECOVERY OVERVIEW RESILIENT GROWTH PATTERNS

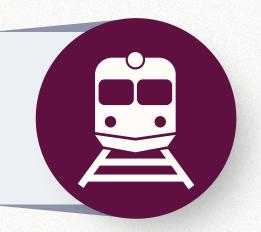


## LAOS INFRASTRUCTURE REVOLUTION FROM "LAND-LOCKED" TO "LAND-LINKED" TRANSPORTATION BREAKTHROUGH:

01

#### **Lao-China Railway Impact**

Vientiane-Luang Prabang journey reduced from 1 day to 2 hours



#### •Daily trip

#### **Service Growth**

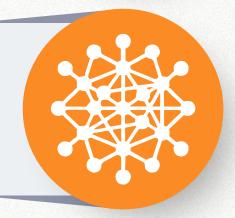
Daily trips increased from 2 to 14 per day

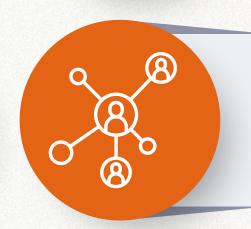
02

03

#### **Regional Connectivity**

4-hour access to Chinese border





#### **Vertical Corridor**

China  $\rightarrow$  Laos  $\rightarrow$  Thailand  $\rightarrow$  Malaysia

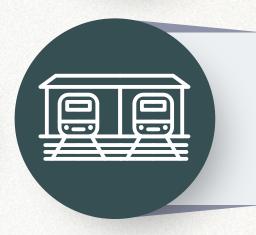
04

05

#### **Horizontal Corridor**

Myanmar  $\rightarrow$  Thailand  $\rightarrow$  Laos  $\rightarrow$  China





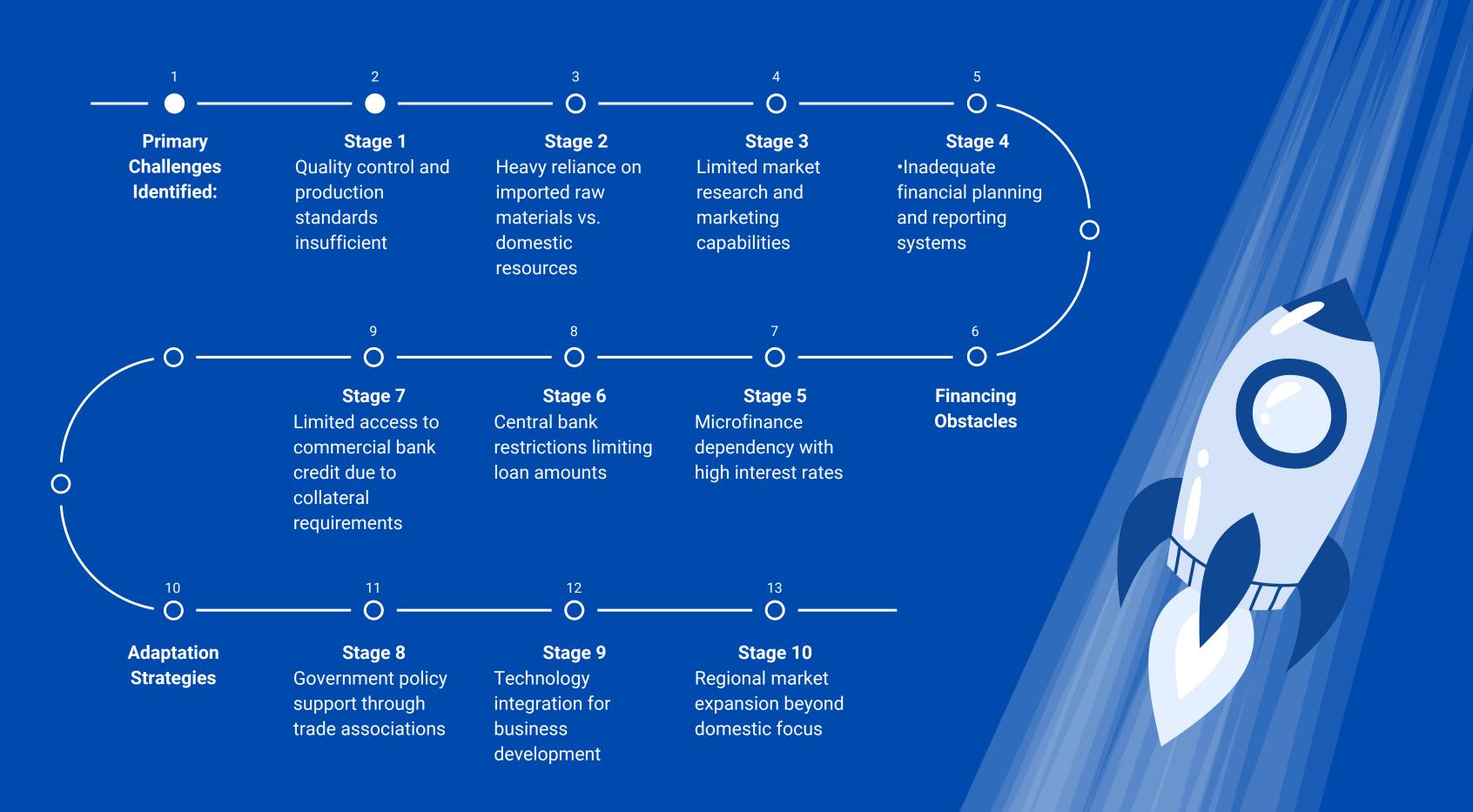
#### **Transit Hub**

Facilitating Vietnam-China trade through preferential tax routes

06



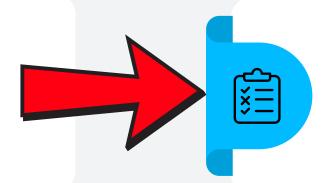
#### LAOS MSME CHALLENGES & SOLUTIONS POST-COVID BUSINESS ADAPTATION



## Laos AI & Technology Integration Digital Transformation Opportunities



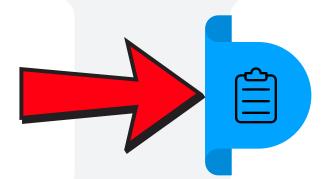
**AI Applications for MSMEs:** 



- •Data Analysis: Converting business data into actionable insights
- •Market Intelligence: Economic activity mapping through electricity usage patterns
- •Automation Potential: Robot-assisted manufacturing in strategic locations



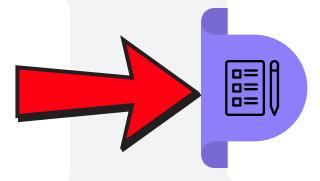
**Infrastructure Advantages** 



- •Abundant water and electricity resources for tech development
- •Strategic location for automated manufacturing and distribution
- Government support for digital business registration



**Regional Technology Adoption:** 



- Cross-border payment systems development
- •E-commerce platform integration
- Digital supply chain management



## Laos Regional Cooperation Framework CLMV Integration Opportunities





- •Chamber of Commerce elevation to Prime Minister's Office
- •One-Stop Service implementation
- •Streamlined business registration processes

Institutional Reforms (2025)



- •Chokechai Network: 20+ affiliated companies, 20-year operation milestone
- •Market Diversification: Expanding from China-Thailand to Myanmar-Vietnam partnerships
- •Cross-border Synergies: Northern Vietnam-Northern Laos-Northern Myanmar corridor development

**Trade Facilitation** 



- •CLMV+C+T business networking website
- •AI-powered business assessment tools
- •Automated partner matching systems

Platform Development



### MYANMAR POST-COVID INNOVATION & ADAPTATION CRISIS-DRIVEN BUSINESS TRANSFORMATION







#### **Challenges Overcome**

**Innovation Responses** 

Government
Support Initiatives

Limited cross-border
 mobility and trade
 restrictions
 Reduced demand for non essential goods
 Tourism sector collapse and
 economic stagnation
 Political instability and
 natural disasters

Business networking
 events in Naypyidaw
 Direct commercial
 attaché access
 E-commerce business
 registration promotion

## MYANMAR OPERATIONAL CHALLENGES & SOLUTIONS PRACTICAL BUSINESS NAVIGATION



#### **Regulatory Compliance**

- •Currency Exchange Rules: 65% government rate, 35% market rate requirement
- •Documentation: Border-specific procedures and agent networks
- •Quality Standards: Country-specific product certification requirements



#### **Logistics Optimization**

- •Route Diversification: Multiple border crossing options
- •Warehouse Strategy: Border storage facilities for cost reduction
- •Transportation Modes: Road, rail, sea, and air freight coordination

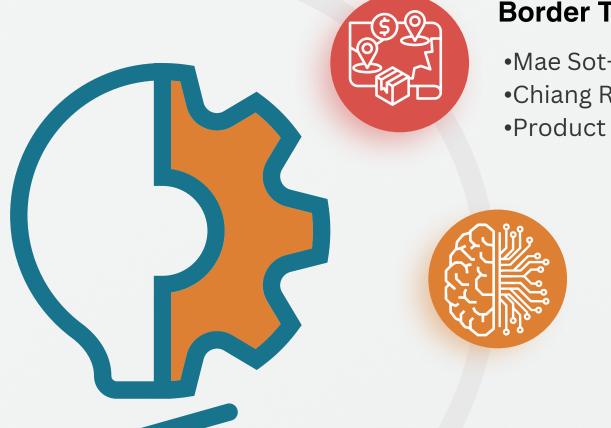


#### Partnership Risk Management

- •Legal framework utilization through attorney services
- •Trust-building protocols for joint ventures
- •Due diligence procedures for international collaborations



## Myanmar Supply Chain & Market Access Strategic Market Development



#### **Border Trade Dynamics**

- •Mae Sot-Myawaddy: Primary corridor for large-scale goods
- •Chiang Rai: Alternative route for specific products
- •Product Differentiation: Regional specialization development

#### **Market Intelligence Applications**

- •Seasonal demand pattern analysis (e.g., corn export timing)
- •Competitor mapping across regional markets
- •Cross-border arbitrage opportunity identification

#### **Financial Strategy**

- •Advance Payment Systems: Goods-for-payment security protocols
- •Currency Risk Mitigation: Local partner collaboration for exchange rate management
- •Credit Assessment: Multi-level verification for international transactions

#### **Pre-Boarding: Before the First Day**

01

#### **Send a Welcome Email**

Include job details, company culture, and expectations.

02

#### Prepare Required Documents

Contracts, tax forms, NDAs.

03

#### Set Up IT Access – Email accounts

software permissions, work devices.



#### Assign a Mentor or Buddy

Helps with a smoother transition.

04

#### Share an Employee Handbook

Policies, benefits, and workplace rules.

05

#### **Schedule Orientation Sessions**

Include job details, company culture, and expectations.

06



#### **Connectivity Advantages**

- •Multi-directional Access: India, China, Bangladesh, Tibet connections
- •Cost-effective Labor: Competitive advantage in manufacturing
- •Resource Availability: Raw materials and agricultural products

# Myanmar-CLMV Integration Prospects Regional Network Development



#### **Collaboration Framework**

- •Value Chain Integration: Partial process participation (steps 3-4-5 instead of 1-10)
- •Benefit Sharing: Cross-border profit distribution mechanisms
- •Technology Transfer: Knowledge exchange through regional partnerships



**Future Development Areas** 

- •Enhanced CLMV business platform utilization
- •Cross-border digital payment system development
- •Regional supply chain resilience building
- •Sustainable development practice integration

## Vietnam-"Sustainable Platform Development Strategy"

Strategies for Reaching MSME Entrepreneurs

Creating Primary Access
Channels for MSMEs

Outreach Through Chambers of Commerce

Digital Media Utilization

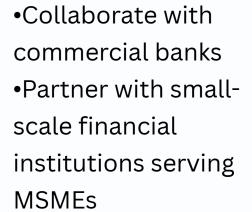
## Targeted Access Channels

Building Strategic Partnership Networks



Through Financial Institutions

01





Through Government Agencies

02

Department of
Industrial Promotion
SME offices and
related agencies in each
country

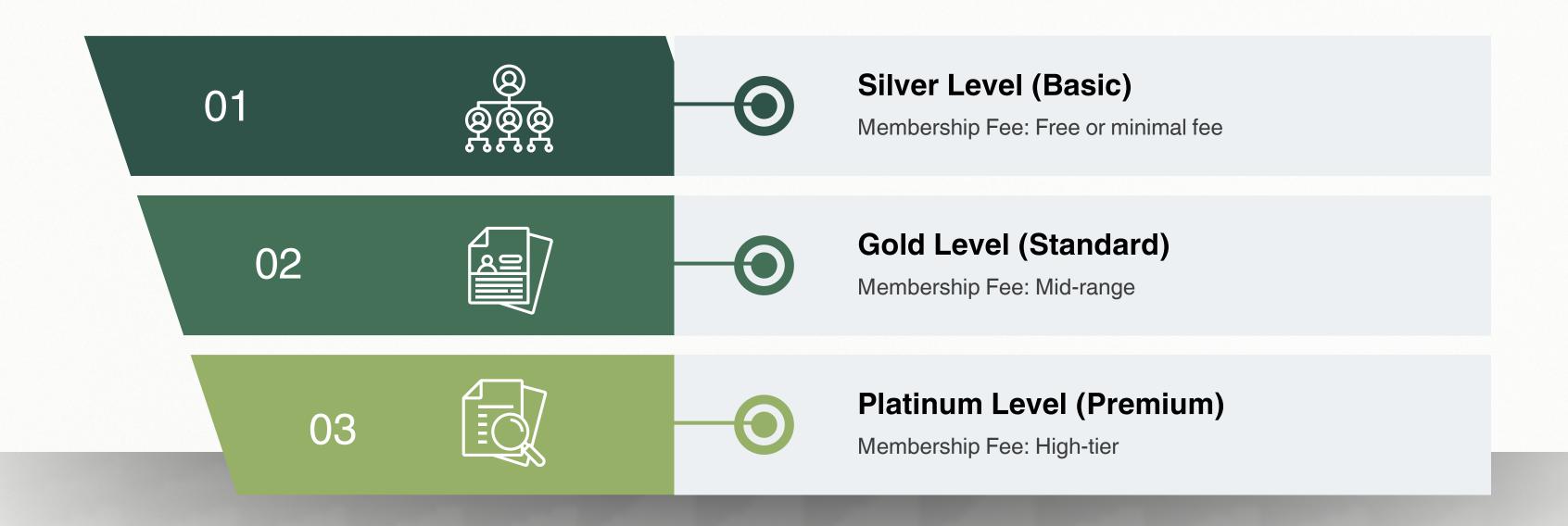


**Business Partner Networks** 

03

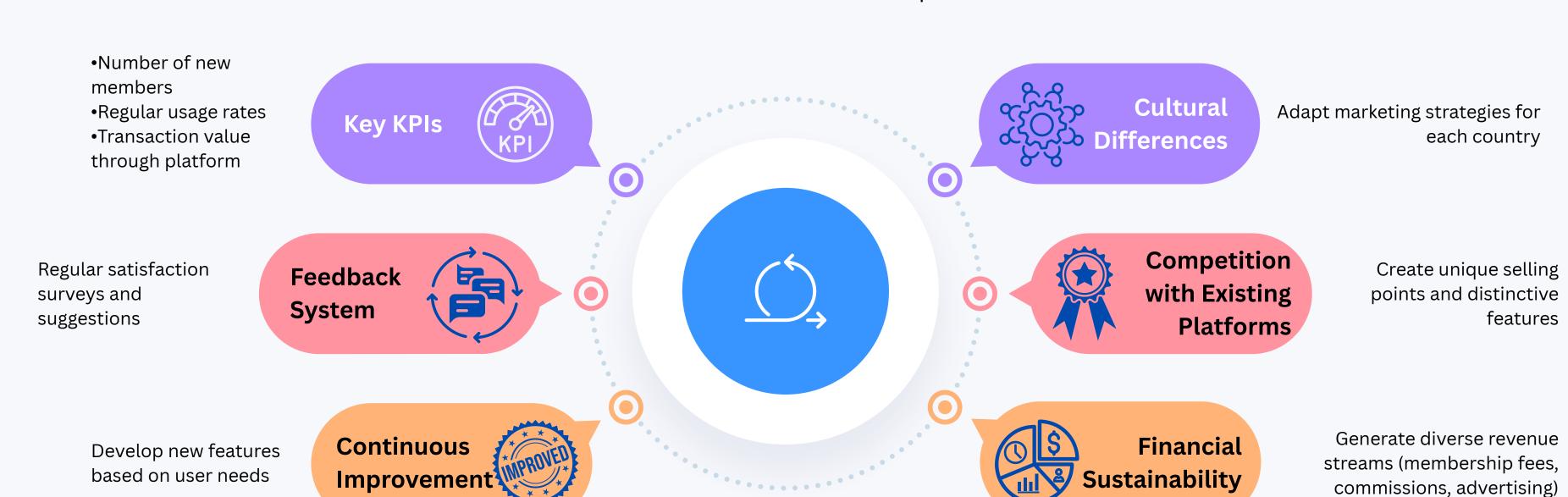
- •Logistics service providers
- •Technology companies
- Financial service providers

#### Tiered Membership System (Silver and Gold Levels)



## Performance Measurement and Key Challenges

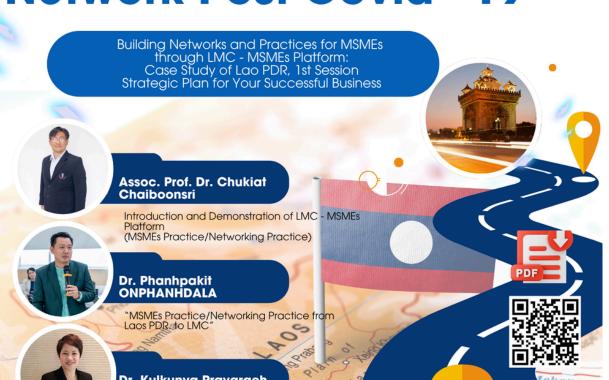
Performance Measurement and Improvement







## Training and Workshop on MLC - MSME Recovery Network Post Covid - 19













Mr. Pongchai Tonarunchai

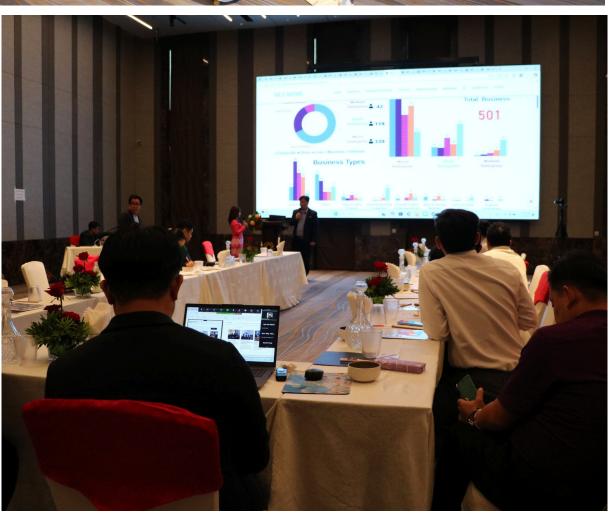
Thai businessmen



ON FRIDAY, 25 JULY 2025

**VENUE:** YANGON, REPUBLIC OF THE











Assoc. Prof. Dr. Nisit
Panthamit
Project Leader

**Dr. Nguyen Thi Vu Ha**Academic experts in

**H.E. Lim Houng**Entrepreneur from
Cambodia

**Dr.Tun Nay Lin**Entrepreneur from
Myanmar

**Mr. Pongchai Tonarunchai**Entrepreneur fro

ntrepreneur from hailand

Mr. Nay Zaw Aung











#### Preliminary Research Results

This research study looks at how COVID-19 affected micro, small, and medium businesses (called MSMEs) in five Southeast Asian countries. Let me break down the key concepts and findings in simple terms:







#### **What This Study Measured**

Think of this like comparing two groups of businesses:

- Treated group: Businesses that were directly hit by COVID-19 (lost customers, had to close, etc.)
- Untreated group: Businesses that somehow avoided major COVID-19 impacts

The researchers used three different ways to measure the pandemic's effects:

ATE (Average Treatment Effect): What happened to ALL businesses on average - like taking the temperature of the entire business community.

**ATT (Average Treatment Effect on Treated):** How much did the businesses that got hit by COVID actually suffer or benefit?

ATUT (Average Treatment Effect on Untreated): A "what if" scenario - if businesses that avoided COVID had actually been hit, what would have happened to them?







#### The Surprising Results

The findings reveal dramatically different stories across countries:

- Myanmar The Big Winner: Businesses saw their income jump by over 200% on average. This seems
  counterintuitive, but likely reflects businesses that survived and adapted may have captured market share from
  competitors who closed.
- Cambodia Modest Gains: Businesses saw income increases around 20-25%. Again, survivors may have benefited from reduced competition.
- China Mixed Results: Overall income dropped 13.5%, but businesses that were directly affected actually saw a 5.7% increase. This suggests successful adaptation among some businesses while others struggled significantly.
- Laos Moderate Losses: Income dropped about 20% across the board, showing consistent negative impacts.
- Vietnam Severe Impact: The hardest hit, with income falling 70% on average. Businesses that were directly affected saw nearly 78% income drops.







#### Why These Results Matter

- These findings challenge the assumption that COVID-19 universally hurt small businesses. The data suggests that in some countries, surviving businesses may have actually benefited from reduced competition, government support, or successful pivoting to new markets (like e-commerce).
- However, I'd note some caution in interpreting these results: the extremely high positive effects in Myanmar (200%+) seem unusually large and might warrant further investigation into the methodology or data quality. Such dramatic increases during a global pandemic would be quite remarkable and deserve careful scrutiny.
- The study's recommendations focus on tailored support financial relief for countries with negative impacts, and reinvestment incentives for countries showing positive effects to sustain growth.

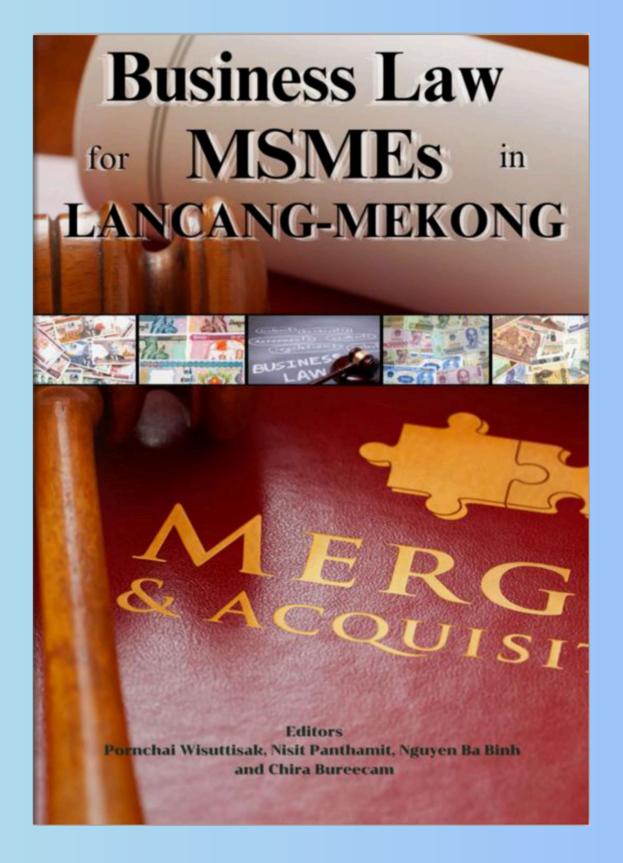






## Business Law of MSMEs in Lancang-Mekong

This E-book provides a comprehensive overview of business laws and regulations impacting Micro, Small, and Medium Enterprises (MSMEs) across the Lancang-Mekong region. It highlights essential legal frameworks, compliance guidelines, and cross-border opportunities to strengthen MSME competitiveness.





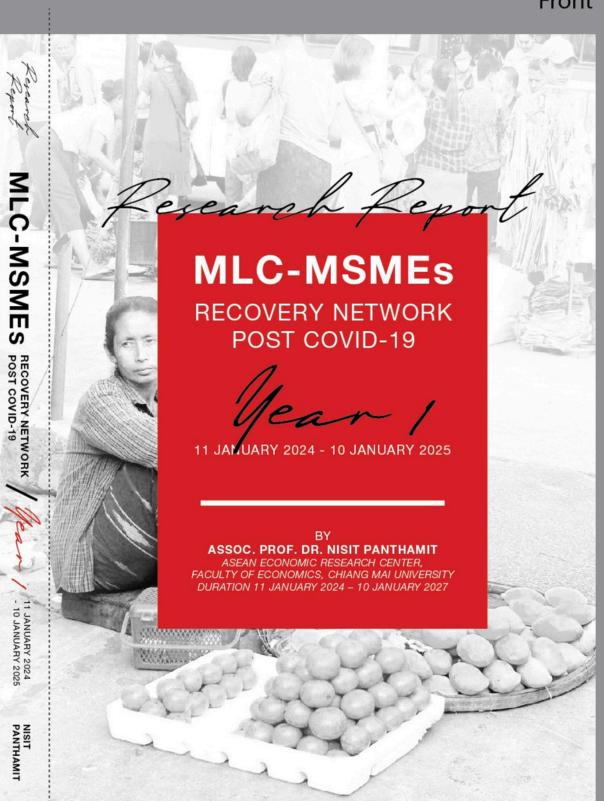




Back Front



#### **MLC-MSMEs** RECOVERY NETWORK POST COVID-19 Growth Resilience. THE HEARTBEAT OF THE CLMVT ECONOMIES LIES WITH ITS MSMES-BUT WHAT WILL IT TAKE FOR THEM TO THRIVE IN A POST-PANDEMIC WORLD? THIS BOOK IS YOUR ESSENTIAL GUIDE, NAVIGATING THE COMPLEX CHALLENGES OF DIGITAL TRANSFORMA-TION, SUSTAINABLE GROWTH, AND REGIONAL COOPERATION. DISCOVER THE STRATEGIC INSIGHTS AND INNOVATIVE SOLUTIONS THAT WILL EMPOWER THESE VITAL BUSINESSES TO NOT JUST SURVIVE, BUT FLOURISH. A MUST-READ FOR ANYONE WHO WANTS TO UNDERSTAND THE FUTURE OF COMMERCE IN SOUTHEAST ASIA. and the Future of Southeast Hsia. PRESENT TO LANCANG-MEKONG COOPERATION SPECIAL FUND









Back Side Front

#### MSME ในกัมพูชา ลาว เมียนมา เวียดนาม และ ไทย:

ก้าวข้ามวิกฤตโควิด-19

MSME in CLMVT: Beyond Pandemic

ในโลกที่เศรษฐกิจเปลี่ยนแปลงอย่างรวดเร็วและเต็มไปด้วยความท้าทาย ธุรกิจขนาดกลาง ขนาดเล็ก และขนาดย่อม (MSMEs) กลายเป็นฟันเฟืองสำคัญที่ขับเคลื่อนเศรษฐกิจของ ประเทศในกลุ่ม CLMVT ได้แก่ กัมพูชา ลาว เมียนมา เวียดนาม และไทย โดยมีบทบาทสำคัญ ทั้งในด้านการสร้างงาน กระจายรายได้ และลดความเหลื่อมล้ำ แต่เมื่อเผชิญกับแรงสั่น สะเทือนจากวิกฤตโควิด-19 ภาคธุรกิจเหล่านี้ต้องเผชิญความท้าทายครั้งใหญ่ และจำเป็น ต้องปรับตัวเพื่อความอยู่รอดและการเติบโตอย่างยั่งยืน

หนังสือเล่มนี้นำเสนอการวิเคราะห์เชิงลึกเกี่ยวกับสถานการณ์ของ MSMEs ในแต่ละประเทศ ในกลุ่ม CLMVT รวมถึงบทเรียนจากวิกฤต แนวทางการฟื้นฟู และโอกาสในยุคเศรษฐกิจ ดิจิทัล พร้อมแนะนำมาตรการสนับสนุนจากภาครัฐและองค์กรระหว่างประเทศที่สามารถช่วย ให้ธุรกิจเหล่านี้ฟื้นตัวและเติบโตได้อย่างมั่นคง หากคุณเป็นนักวิชาการ ผู้กำหนดนโยบาย หรือผู้ประกอบการที่ต้องการเข้าใจแนวโน้มเศรษฐกิจของภูมิภาคนี้ หนังสือเล่มนี้คือคู่มือ สำคัญที่จะช่วยให้คุณก้าวทันความเปลี่ยนแปลงและใช้ประโยชน์จากโอกาสที่กำลังมาถึง!

รศ.ดร.นิสิต พันธมิตร









## THANKYOU